

ANNUAL REPORT

2016-2017

A word from the CEO and Chair

WEstjustice is a multidisciplinary, community-based legal centre committed to improving justice outcomes for the people of western Melbourne, and especially the most vulnerable in our community. It was formed in July 2015 through the amalgamation of the Footscray, Wyndham and Western Suburbs Community Legal Centres, which brought a long and proud history and experience to the new organisation. The resultant increased organisational and client capacity has enabled WEstjustice to strengthen its services.

WEstjustice aims to:

- Provide services and advice for vulnerable people experiencing legal problems
- Build legal capacity in our community
- Address systemic legal issues including administration of the law and associated and linked policy issues that cause and/or compound disadvantage
- Demonstrate leadership in the sector

We wish to acknowledge the outstanding service of our Board of Directors – Sarah Strapps, Meredith Blackstock, Meseret Abebe, Peter Renwick, Rhys Benny and Warren Mundy, who are extremely skilled and capable and thank all of our dedicated volunteers, staff and supporters as we all strive to deliver the best outcomes for our community.

We acknowledge the continued financial contributions of our philanthropic funders, local, state and federal governments; without their continued support our organisation would struggle to serve and support those at risk in our community.

We continue to see positive results from our client and community work, and to receive recognition of our innovative projects that lead to broader change that improves the lives of our clients. Some of the highlights this year include:

- Assistance with applications to the Taxi Fairness Fund;



- Launch of the Employment Report: *Not Just Work: Ending the exploitation of refugee and migrant workers*;
- Recommencement of the Mortgage Wellbeing Service;
- Expansion of the School Lawyer Project to other schools;
- Toll Fines Advocacy;
- Confirmation that the State Ombudsman intends to conduct a formal investigation into the infringement internal review practices of the Maribyrnong Council;
- New mental health/health justice partnership with Mind Australia; and
- The Federal Government announcement of the reversal of the funding cuts for all community legal centres.

The merger has continued to provide benefits for staff as well as for the community we serve. The new office in Werribee has provided staff and clients with a modern professional workplace which has boosted morale and increased productivity. Staff turnover has been minimal and our job advertisements attract high quality applicants. The Centre has continued to expand through funding for new projects during the past year. We have also identified a number of new opportunities for growth in the coming year.

Vern Fettke, Board Chair

Denis Nelthorpe, Chief Executive Officer

COMMUNITY LEGAL EDUCATION

COMMUNITY DEVELOPMENT & LAW REFORM

CONSUMER ADVICE & ADVOCACY PROGRAM

FAMILY LAW & FAMILY VIOLENCE LEGAL CLINIC

FAMILY VIOLENCE DUTY LAWYER SERVICE

FINANCIAL COUNSELLING SERVICE

FINES LEGAL CLINIC

MORTGAGE WELLBEING SERVICE

MOTOR VEHICLE ACCIDENT LEGAL CLINIC

**NEWLY ARRIVED & REFUGEE EMPLOYMENT
LAW SERVICE**

REFUGEE LEGAL CLINIC

SCHOOL LAWYER PROGRAM

TENANCY ADVICE & ADVOCACY PROGRAM

YOUTH LAW CLINIC

For more information about our services including outreach locations, please visit our website.

STATISTICS

Summary of our core service activities



3984

Clients assisted



429

Duty Lawyer Services



1024

Informations provided



2491

Advices



3128

Referrals made



882

Court/Tribunal Representation



Top 5 problem types

Domestic violence protection orders 19%

Fines/Taxi Fairness Applications 18.7%

Traffic & Vehicle regulatory offences 9.77%

Credit & Debt 8.82%

Tenancy 8.61%



No Violence No Way

Roughly 20 performances for close to 2000 young people/students were delivered to a number of schools and organisations across the West



77.6% of clients have low or no income

Due to unavailable reporting functions, comprehensive data analysis of client demographics cannot be provided at this point in time.

OUR PEOPLE

BOARD

Vern Fettke Chairperson

Sarah Strapps Secretary/Public Officer

Meredith Blackstock Director

Meseret Abebe Director

Peter Renwick Director

Rhys Benny Director

Warren Mundy Director

STAFF

Denis Nelthorpe CEO

An Huynh General Operations Manager

Angus Woodward Youth/School Lawyer

Annette Au Yeung Principal Lawyer

Banafsheh Abedali Community Worker

Carol McNair Administrator

Catherine Hemingway Senior Employment Lawyer

Charles Watson Clinical Legal Supervisor

Ebony Bake Tenancy Lawyer

Gabrielle Watson-Munro Employment Lawyer

Gillian Davy Community Development Officer

Ha Le Principal Lawyer

Heather Neilson Financial Counsellor

Hilary Knack Family Violence Lawyer

James Leckie Family Violence/Tenancy Lawyer

Jane Berry Night Service Coordinator

Jennifer Lindstrom Family Violence Lawyer

Joseph Nunweek Tenancy Lawyer

Matthew Martin Generalist Lawyer

Michelle Chumbley Advocacy Services Manager

Michelle Moone Administrator

Monique Hurley School Lawyer

Neng Boi Community Worker

Pa Hmun Community Worker

Pauline Alabakis Family Violence Lawyer

Priyanka Shetty Generalist Lawyer

Rebekah Wong Generalist Lawyer

Sharon Blazier Financial Counsellor

Shifrah Blustein Projects Lawyer

Shorna Moore Director of Policy & Community Development

Stephanie Tonkin Projects Lawyer

Tarni Perkal Senior Employment Lawyer

Tess Matthews Refugee Lawyer

Veronika Levchenkova Administrative Assistant

Vincent Shin School Lawyer

Vu Kim Generalist Lawyer

Wendy Sengotta Mind Project Lawyer

Za Tuah Ngur Community Worker

SHORT TERM PROJECTS

Chrisovalantis Nicolaou Paralegal

Cindy Dickman Financial Counsellor (secondment)

Dacia Abela Paralegal (secondment)

Emma Hannon Paralegal

Hang Nguyen Paralegal

Malcolm Buchannon Financial Counsellor

Margret Johnson Administrative Assistant

Melissa Bembo Financial Counsellor

Nathan Grech Administrative Assistant

Selda Ozinel Financial Counsellor

Semisi Kailahi Paralegal

Tayler Mitas Paralegal

Yvonne Montfort Social Worker (secondment)

WE SAID GOODBYE TO...

Alice McBurney Generalist Lawyer

Becky Smith Financial Counsellor

Kristina Sajfar Taxi Lawyer/Night Service Coordinator

Lily Hardman Family Violence Lawyer

Tanya Bannister Generalist Lawyer

The Centre wishes to thank all of our dedicated volunteers – the service would not be possible without their commitment and efforts.

For a full list of volunteers, please visit our website.

Photos (L to R, T to B):

- ◆ Tolls map workshop
- ◆ Inaugural WEstjustice AGM—guest speaker Bevan Warner, Managing Director of Victoria Legal Aid
- ◆ Victoria University placement students working in the Family Law Clinic
- ◆ Law Week in the West—WEstjustice stall with Victoria University students
- ◆ WEstjustice staff representatives at the Walk Against Family Violence
- ◆ Vincent Shin, School Lawyer winner of the 'Modelling a Generous Community Award'—with Liana Buchanan, Commissioner for Children and Young People in Victoria
- ◆ Australian Story piece on Vincent Shin, Australia's first dedicated in-school lawyer at The Grange P-12 College in Melbourne's outer west
- ◆ Community Legal Education session at 'The Cottage' run by Angus Woodward, Youth/School Lawyer
- ◆ Toll Fines stakeholder forum facilitated by the Centre for Innovative Justice—Infringement Working Group
- ◆ Taxi Fairness Fund snapshot at the conclusion of the project
- ◆ Employment Report launch *Not Just Work: Ending the exploitation of refugee and migrant workers*
- ◆ Catherine Hemingway, Senior Employment Lawyer briefing Bill Shorten MP on the report into exploitation of newly arrived workers in Melbourne's west
- ◆ Joanne Ryan supporting WEstjustice report "Not Just Work" in Parliament in Canberra
- ◆ Health Justice Partnership Legal Training Day: Wyndham Health Justice Network Fines training

HIGHLIGHTS

This year has been an eventful one—here are just some of our memorable events



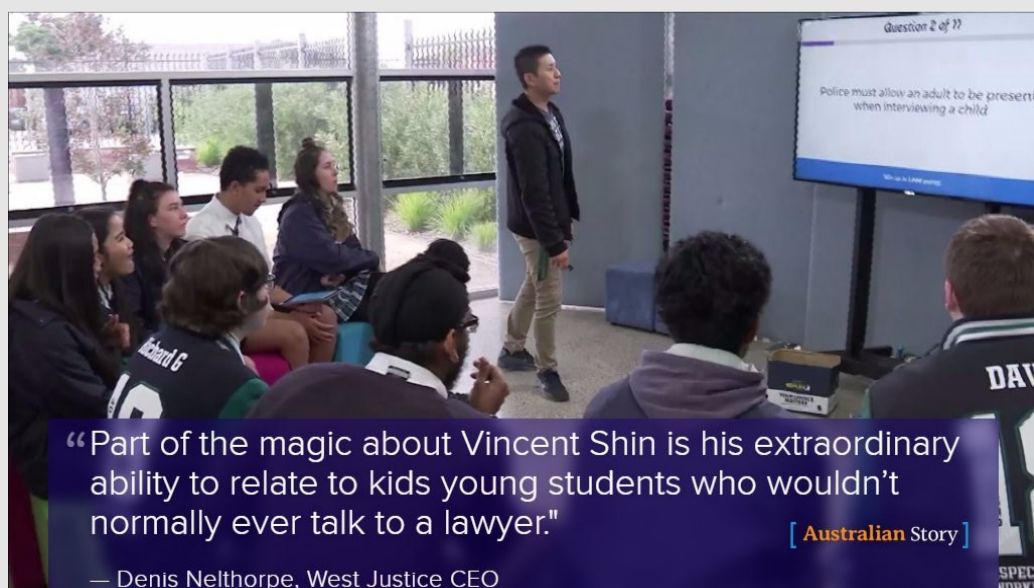
Toll Fines Campaign

This major campaign has seen WEstjustice work closely with the Centre for Innovative Justice at RMIT and a group of legal assistance agencies to advocate for an overhaul of the tolling enforcement system. We produced a major briefing paper to inform Members of Parliament of the impact of the current system on vulnerable community members, the justice system and the legal assistance sector and recommend reforms to address these concerns. In collaboration with SEED Digital and the Centre for Innovative Justice, we produced the first comprehensive 'journey map' of the entire tolls to court system and held two major workshops with stakeholders from throughout the tolling system, including Magistrates, the Sheriff, the Infringements Court and toll road operators. We also met with many MPs to brief them on the problem and undertook advocacy in the media. The campaign continues.



Expanded School Lawyer Project

Based on the success of WEstjustice's school lawyer pilot project in 2015, we have employed 4 school lawyers and have expanded the program into 5 new schools including in alternative education settings and special needs schools. We have achieved sustainable and ongoing funding from the Department of Education to continue the programs. In addition, we have obtained philanthropic funding for the Expanded School Lawyer Project, which aims to explore a similar model that could be delivered across a cluster of schools at the one time. This model also trials a transient youth clinic for students who have disengaged from the school. We have established and convene the National School Lawyer Reference Group which serves as a learning network to share ideas, challenges and resources to strengthen the school lawyer model. This complements the work being undertaken by other community legal services and Victoria Legal Aid, which have also placed lawyers in schools after the success of our pilot.



"Part of the magic about Vincent Shin is his extraordinary ability to relate to kids young students who wouldn't normally ever talk to a lawyer."
 — Denis Nelthorpe, West Justice CEO
 [Australian Story]



Infringements Working Group

WEstjustice was appointed as a co-convenor of the Infringements Working Group, a joint working group of the Federation of Community Legal Centres and the Financial and Consumer Rights Council that brings together 37 community agencies assisting vulnerable clients with infringements. As co-convenor, we coordinated and produced a number of major policy submissions, including on the new proposed stand-alone scheme to manage family violence-related infringements, and on the needs of vulnerable passengers on public transport.



Youth Law

The development and Pilot of 'Mixed Mental Arts' boxing/mindfulness program in partnership with Whitelion and Chinup Project to address violence based criminal offending in young men.

578 telephone or drop-in requests for assistance

230 initial face-to-face appointment slots


Telephone assistance to **209** people

Follow-up appointments to **111** people


Assistance to **10** people from rural/regional Victoria

214 people with sample and template documents

\$257,000 in funding received from DEDJTR

13 staff members and volunteers were directly involved

Appointments were available at **2** different locations

39 people were referred to other community organisations for further assistance


The Project ran for **7** months from October 2016 to April 2017

155 applications submitted on behalf of clients

Grant Success—Mortgage

Successfully obtained 4 years ongoing funding as of 1 July 2017 from the H3 Alliance for the Mortgage Wellbeing Service.

Maribyrnong City Council

WEstjustice coordinated a joint complaint to the Victorian Ombudsman on behalf of a group of community legal centres and Victoria Legal Aid. The complaint alerted the Ombudsman to Maribyrnong City Council's rigid and unfair decision making in relation to infringements, including decisions to prosecute vulnerable community members and deny internal review applications in unjust circumstances. Since the complaint was submitted, we have worked with the Ombudsman's office to provide further information so that an investigation can be launched.

Taxi Fairness Fund Project

This project was established in October 2016 in response to a request by the Victorian State Government Department of Economic Development, Jobs, Transport and Resources ('DEDJTR') that a service be created to assist taxi and hire car licence holders with their applications to the Fairness Fund.

WEstjustice was approached by DEDJTR on the basis of our extensive knowledge of the complexities of the taxi industry following the six year operation of the Taxi Legal Service, as well as in the provision of assistance to applicants to the Taxi Reform Hardship Fund.

In line with WEstjustice's mission, the Project was set up as a holistic service designed to provide emotional support, referrals to other community agencies and to identify other legal issues.

The Project was made possible by funding provided by DEDJTR, and by the support of Victoria Legal Aid, Maurice Blackburn, the Victorian Taxi Association, and a raft of committed and hard-working WEstjustice staff members and volunteers.

The Project ran for 7 months, and formally concluded on 30 April 2017.



Report launch of Not Just Work: Ending the exploitation of refugee and migrant workers

The Employment Law Project seeks to improve employment outcomes for newly arrived and refugee communities in Melbourne's West. Building on a period of consultation and research, we opened a pilot employment law service and community education program in 2014. Over the past two years, our pilot legal service has assisted over 200 workers from more than 30 countries. Many of our clients do not understand Australian laws and processes, do not speak English, and would not have enforced their rights without our help. Stories and evidence gathered throughout the pilot programs has been used in law reform and advocacy work including submissions to the Productivity Commission Inquiry into the Workplace Relations Framework and Victorian Government Inquiry into Labour Hire and Insecure Work. Key Project findings and evidence-based recommendations will be presented in a final Project Report launched this financial year.



“Not being paid is a common problem.”



Grant Success—Employment

Successfully obtained funding from the Office of Multicultural Affairs and Citizenship for our Train the Trainer Program and we are off to an amazing start with the first program focused on youth.

Employment Law Update

It has been a productive year for the Employment Law Team.

We travelled to Nhill to work with the local council, the Karen community and VLA's equality law team.

We participated in the Youth Rights Forum: from training to work for workers with young people, held in partnership with MMLLEN, MYS, AUWU, CALC and YWC.

We successfully sought over \$65,000 in compensation for underpayments/ non-payments/ superannuation/ FEG, in addition to other non-financial outcomes including: statements of service, a written apology, reference letter and keeping the client employed.

Bulk special circumstances project / health-justice partnership with Werribee Mercy Hospital mental health unit

We continued our health-justice partnership working with the Mental Health Unit of the Werribee Mercy Hospital, and expanded this to other Mercy services. We worked closely with the Infringements Court and a range of enforcement agencies to trial a bulk approach to 'special circumstances' infringement revocation applications. We developed relationships with a number of enforcement agencies to achieve withdrawal of fines for highly vulnerable clients with serious mental health conditions, meaning they avoided the stress of having to attend court in relation to their fines. We also worked with some enforcement agencies to identify early stage fines in the system and have these withdrawn. We monitored and conducted casework on problematic pay day lending practices in the Werribee community which appear to target people with serious mental health conditions.



CLIENT STORIES

Mortgage Wellbeing Service

Ian, a single man in his late 40s was experiencing financial difficulty due to unemployment since November 2015. His sole income was Newstart Allowance.

Ian fell into arrears on his mortgage repayments with BankWest, and Bankwest were pursuing collections activity against him.

Ian had previously lodged a dispute with the Financial Ombudsman Service ("FOS") requesting a hardship arrangement. He was unable to meet his full mortgage payments due to his unemployment; however he soon obtained employment in March 2017.

Ian had other debts owing, including Council and water rates, utilities, and a credit card debt, which he had under control. He came to WEstjustice for assistance to negotiate a hardship arrangement with BankWest.

WEstjustice assisted Ian with his financial issues by providing options and advocacy, as well as assistance with legal and social work issues arising in connection with his mortgage.

Pursuant to our client's instructions and following his gaining of employment, we attempted to negotiate an arrangement with BankWest for our client to meet his mortgage repayments and pay off the arrears balance; however BankWest were difficult to negotiate with and would not budge on a \$30 difference between our client's proposal for his weekly repayment and what Bankwest wanted. We then requested that the matter be referred to BankWest's Internal Dispute Resolution ("IDR") Department for review.

BankWest then furthered legal proceedings by serving our client with a County Court Writ seeking possession of the property and contacted him directly regarding our request for an IDR review. We then reopened our client's FOS dispute on his behalf seeking to continue negotiations with BankWest and complain about its prohibited debt collection conduct.

Early May 2017, we attended a telephone conciliation conference with our client, BankWest and FOS to settle the matter. The telephone conciliation conference was successful and the matter was settled in our client's favour.

Ian was able to remain in his property, put a hold on any further enforcement action, and continue making his mortgage repayments.

Family Law & Family Violence

Poe is a refugee from Myanmar. In 2011 he came to Australia from a refugee camp in Thailand with his wife, Asha and four children. In 2016 the couple separated and soon after Asha applied for a Family Violence Intervention Order ("FVIO") against him. Poe's case manager from New Hope, a refugee support organisation, referred him to WEstjustice to get some legal advice about the FVIO before he had to go to Court. Poe does not speak any English and had little understanding of the legal system or family violence in Australia.

WEstjustice represented Poe at Court, who was also supported by his case manager, and a final FVIO was made against him. WEstjustice provided Poe with further legal advice shortly after the hearing to ensure he understood the FVIO. It was at this interview, Poe disclosed that he was illiterate and would not be able to write to Asha to request to see the children, as the FVIO required.

WEstjustice successfully represented Poe in an application to vary the FVIO to allow a friend to text Asha to negotiate time for Poe to spend with his children.

During this time Poe was struggling to accept that his marriage had ended. He was still trying to help his family by mowing the lawn and asking friends to find out if they were ok. However these actions could result in Poe being charged with breach the FVIO.

WEstjustice asked his case manager to refer Poe to a Men's Behaviour Change program for further support however Poe could not attend as the programs could not provide a Karen translator. Poe's case manager and WEstjustice worked together to arrange the Magistrates' Court Respondent worker to provide several support sessions for Poe. During these sessions Poe's FVIO was recorded on his phone in Karen so he could refer back to the order.

Poe was very upset about not being able to see his children regularly. Even though the FVIO only applied to his wife Asha, he was scared he would breach the order if he saw his children. WEstjustice provided further family law advice. With the assistance of Poe's case manager, WEstjustice drafted a potential parenting plan for Poe and arranged mediation for the parties to develop a parenting agreement. At mediation the parties agreed to a parenting plan that allows Poe to see the children twice a week. The parenting plan was also recorded in Karen onto Poe's phone so he could refer it in the future.

Werribee Mercy Hospital

Elsie attended the Mercy Maternity Clinic to obtain advice on the interim FVIO that the Police had applied for on her behalf. Elsie had been in an 'on again off again' relationship with Rick for approximately 5 years. Throughout their relationship Rick had been physically and verbally abusive. In the last family violence incident Rick had been physically abusive, threatening to kill both her and her unborn child and damaging her property. The Police attended the incident after Rick had left. The Police applied for a FVIO that excluded Rick from their house and having any contact with Elsie.

When Elsie attended the clinic she was 26 weeks pregnant and did not understand what the FVIO meant. Elsie was not sure she wanted a FVIO. She thought Rick would support her through her pregnancy and that he would stop being violent once their child was born. However she was also concerned that the FVIO meant Rick would go to prison and her baby would not have a father. Elsie attended the clinic several times to obtain legal advice on the FVIO legal process and conditions that would allow her protection and the ability for Rick to have a relationship with their child in the future.

WEstjustice represented Elsie in the FVIO hearing. We sought leave of the Court to excuse Elsie from attending the FVIO hearing so that she could avoid the distress of seeing Rick at Court. Although Elsie was still upset that Rick was not going to be able to support her throughout the pregnancy she sought and was granted a full no contact FVIO to protect her from Rick for 12 months.

After the final FVIO was granted Elsie sought further advice from the Clinic on varying the FVIO to include her child and general family law advice.

When Elsie first attended the clinic she disclosed that she no longer felt safe in her house and wanted to relocate. She had also become behind in her rent and the real estate agent had issued a notice to vacate, giving her 120 days to find new accommodation. The Clinic referred Elsie to the WEstjustice Tenancy team who proceeded to negotiate on Elsie's behalf with her landlord to avoid a VCAT hearing and organized a payment plan for the rent arrears.

The Maternity Clinic also referred Elsie to Women's Health West ("WHW") and to obtain ongoing emotional and financial support. WHW provided Elsie with a FV case manager and access to a flexible support package that was used to be able to pay Elsie's outstanding rent and pay to for her relocation expenses.

When Elsie gave birth she allowed Rick to attend the hospital and has now settled in a new rental property and is living in an undisclosed location with her baby.

Motor Vehicle Accident Legal Clinic

Roger's motor vehicle was involved in an accident. However, he was not driving the vehicle on the day of the incident. Roger's cousin had taken the car without his permission.

Roger contacted his insurer, who requested he provide an 'official statement' to the Police so they could charge the driver of the car. Roger made a Statutory Declaration to Victoria Police stating that his cousin took the car without his permission. The statutory declaration was provided to the insurer.

WEstjustice informed the insurer that it is for the Police to determine whether or not to lay charges and Roger had already provided a Statutory Declaration stating that his cousin took the car. The insurer replied confirming their position that our client was required to provide an 'official statement' to the police and the Police need to accept the incident as a 'Motor Vehicle Theft' in order for the insurer to accept the claim.

We requested the matter be referred to the IDR Department. However, we received correspondence from the insurer requesting us to clarify our request of IDR and also stating that the Police needed to charge the Third Party with 'Motor Vehicle Theft' in order for the insurer to accept the claim.

We lodged the dispute with FOS.

FOS decided in favour of our client. The insurer was liable to settle the claim, in accordance with the policy. The insurer was ordered to pay interest in accordance with section 57 of the Insurance Contract Act, from the date it denied the claim until the payment date of the claim. Additionally it found that the insurer had to pay our client \$800 in non financial loss compensation. Our client received a total payment of \$15,000 from the insurer.

FINANCIAL REPORT 16-17

	2017	2016
	\$	\$
INCOME		
Government Grant Funding	1,244,916	1,167,944
Other Grant Funding	1,496,911	1,043,814
Philanthropic Funded Projects	181,948	161,889
Other	178,391	58,603
Winding Up Distribution from Merging Entities	-	348,043
TOTAL	3,102,166	2,780,294
EXPENSES		
Administration	(131,937)	(124,247)
Depreciation	(37,370)	(24,845)
Employment	(18,137)	(22,651)
Occupancy	(216,624)	(201,657)
Organisational	(106,343)	(80,631)
Staff Salaries & Wages	(2,574,985)	(2,060,902)
TOTAL	(3,085,396)	(2,514,933)
Surplus/Deficit	16,770	265,362

	2017	2016
	\$	\$
STATEMENT OF FINANCIAL POSITION		
Current Assets	995,438	849,674
Non-Current Assets	291,684	312,450
Current Liabilities	971,379	886,064
Non-Current Liabilities	33,611	10,699
Net Equity	282,132	265,362

For the full financial report, please visit our website

ACKNOWLEDGMENTS

Thank you to all our funders, pro bono partners, community partners and supporters

AMES
Anglicare
Ashurst Australia
Births Deaths and Marriages Victoria
Braybrook Community Hub
Brimbank Melton Community Legal Centre
BusVic
CDC Victoria
Centre for Innovative Justice—RMIT University
cohealth
Committee for Wyndham
commUnity Plus Services
Consumer Action Law Centre
Consumer Affairs Victoria
Corrs Chambers Westgarth
Council to Homeless Persons
Department of Economic Development, Jobs, Transport and Resources
Department of Education and Training
Department of Justice and Regulation
Department of Premier and Cabinet (Office of Multicultural Affairs and Citizenship)
Djerriwarrh Health Services
EACH
Ethnic Communities' Council of Victoria
Evelyn Tadros—Barrister
Federation of Community Legal Centres
Franceska Leoncio—Barrister
Good Shepherd Australia New Zealand
Hall & Wilcox
Helen Macpherson Smith Trust
Hobsons Bay City Council
Hoyne
Hume Riverina Community Legal Service
HWL Ebsworth
Insurance Council of Australia
Iwi n Aus
Justice Connect
K&L Gates
Kimberley Foundation
King & Wood Mallesons
KPMG
Lander & Rogers Lawyers
Laverton Community Hub
Laverton P-12 College
Legal Services Board + Commission
Leigh Howard—Barrister
Lentara UnitingCare (Broadmeadows)
Library at The Dock
Lighthouse Foundation
Lord Mayor's Charitable Foundation
Maddocks Lawyers
Maribyrnong City Council
Maurice Blackburn
Melbourne Social Equity Institute
Metro Trains
MiCare
Mind Australia
Mitchell Latham—Barrister
Monika Paszkiewicz—Barrister
Natalie Campbell—Barrister
National Association of Community Legal Centres
National Union of Workers
Newsboys Foundation
Phoenix Youth Centre
Public Transport Ombudsman
Public Transport Victoria
R E Ross Trust
Scanlon Foundation
Spectrum Migrant Resource Centre
Social Security Rights Victoria
Suncorp
Sunshine Family Relationship Centre
Sunshine Magistrates' Court
Tandem Media
Tarneit Senior College
Taxi Services Commission
Taxi Talk Team
The Grange P-12 College
Transdev
UnitingCare Werribee Support and Housing
Victorian Government
Victorian Government—Department of Justice
Victoria Law Foundation
Victoria Legal Aid
Victoria Legal Aid—Equality Law Team
Victoria University
Victoria University—College of Law and Justice
Victorian Taxi Association
Victorian Women's Benevolent Trust
Victorian Women's Trust (Fay Marles Equal Opportunity) Sub Fund
Visy Cares Hub Sunshine
Warringa Park College
Werribee Magistrates' Court
Werribee Mercy Hospital
Werribee VCAT
Whitelion Open Family
Women's Health West
Wyndham Central College
Wyndham City Council
Wyndham Community and Education Centre
Wyndham Youth Resource Centre
Yarra Trams
Youth Junction Inc
Youth Services @ Point Cook

Werribee Office
Level 1, 8 Watton Street
Werribee VIC 3030
Ph: 03 9749 7720
Fax: 03 9749 8276
Email: admin@westjustice.org.au
Day Service: Monday to Friday 9.30am – 5.00pm by appointment
Night Service: Monday evenings from 6.30pm by appointment

Footscray Office
Level 1, 72 Buckley Street
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Email: admin@westjustice.org.au
Day Service: Monday to Friday 9.30am – 5.00pm by appointment
Night Service: Tuesday evenings from 6.30pm by appointment

Sunshine Youth Office
Visy Cares Hub
80B Harvester Road
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Ph: 03 9091 8237
Fax: 03 9091 8207
Email: sunshine@westjustice.org.au
Day Service: Monday, Wednesday and Friday 9.30am – 4.30pm by drop in

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